

Volunteer's Code of Conduct

- In order to volunteer at LHR, all candidates must complete a Volunteer Application, interview with the Volunteer Manager, meet specified requirements and complete a mandatory training.
- All clients must be treated with patience and respect. If you are experiencing difficulty with a client, please call on the Client Services and Program Manager or other staff person to intervene.
- Volunteers are not permitted to take food out of this facility. Please help yourself to a snack, coffee/tea in the breakroom, or any of our beverages in the back refrigerator while on your shift.
- Adherence to confidentiality is critical – do not share any client information with anyone outside LHR.
- The minimum age to volunteer is 13. Youth volunteers between the ages of 13-16 must be accompanied by an adult. You must be 21 years of age to drive one of our vehicles.
- Youth Volunteers must possess the willingness to help others and want to be here.

Our Commitment to you

- We are committed to working together as a team creating a supportive and fun environment.
- We strive to coordinate a diverse team of volunteers of different ages and backgrounds.